

Appendix 1

Improvements that do not require permission from us.*

Type of improvement	
Internal decoration (paint and wallpaper)	Installation of a key safe
External decoration of wooden front/back door and woodwork	Hooks and wall fittings for picture frames, mirrors, shelves and curtain rails
Installation of dishwashers, washing machine and tumble driers where space exists	Artificial grass
Built-in furniture (e.g. wardrobes)	

*If the resident's home is a new-build and still within the defects period, they will need to check with us and the developer that there are no objections to their improvement.

We will only carry out repairs or maintenance for home improvements in line with the responsibilities set out in our maintaining your home policy