



## Winter 2022

### A message from Tracy Allison:

Welcome to our latest edition of Stakeholder News.

West Kent is committed to supporting our residents to help them through the current economic challenges and are actively working in partnership across all areas, to maximise the network of resources available to our residents and the wider community.

This year we have reviewed our Communities Offer and as part of this we've spoken to hundreds of residents. Their feedback has been invaluable in shaping wider changes to services including an increase in our investment in new doors and windows. We recognise that we are facing a cost-of-living and energy crisis, unlike any the country or county has faced before. To combat this, we have launched an entirely new offer to communities, with a dedicated team focussed on supporting residents with the cost of living. We'll soon be launching our cost-of-living campaign, '*Help for you - there's no bad time to ask for good advice*'. This will provide residents with practical financial support, advice and signposting. For more information on these three initiatives, check out the links below.

I recently attended the celebrations to mark the one-year anniversary of our older persons scheme Repton Court, Ashford and it was heart-warming to hear from residents the difference living there has made to their lives and to see a new community forming. [Watch the video from the day here.](#)

Looking forward, 2023 will no doubt bring more challenges. But it's always worth taking a moment to

reflect on our achievements and celebrate success. Take a look at the links below covering the awards received for our excellent staff and for our partnerships in development.

Take care,

**Tracy**

Tracy Allison, Chief Executive, West Kent

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### **Cost of living support for residents**



Our residents are facing unprecedented cost of living challenges. Find out how we're supporting those who are struggling.

[Read more](#)

### **Our new offer for communities**



Over the last year, we've reviewed our offer to communities for all the neighbourhoods we work in. Thanks to this review, we have launched a new offer to

communities that puts residents' voices at the heart of our services.

[Read more](#)

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## Door and window replacements

Following feedback from our residents, we're prioritising door and window replacements in our homes.



[Read more](#)

## New homes in picturesque village near Sandwich

Providing affordable, good quality housing is more important than ever. We're excited to be in construction, on 28 shared ownership, affordable and social rent homes in the village of Eastry, Sandwich.



[Read more](#)

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## Double success at Kent Housing Group Awards



We're celebrating success after winning two top awards at this year's Kent Housing Group Excellence Awards, which celebrates the 'exceptional and truly outstanding people and projects' in Kent and Medway.

[Read more](#)

## UK Housing Award success for impressive housing scheme in Faversham



Our multi-award-winning development in Faversham has been nominated for another national award for the 330-home development set in a 50-acre country park.

[Read more](#)

## Your partner newsletter

We'll send this newsletter three times a year. If you don't wish to receive this, please unsubscribe below.



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